Welding Products Domestic Services

Mailing Address:
Hobart Brothers LLC
101 Trade Square East
Troy, OH 45373-2975
Phone: 937-332-4000
www.hobartbrothers.com
e-mail: hobart@hobartbrothers.com

Telephone/Mail/Fax Services

Accounts
Charlene Cost
charlene.cost@hobartbrothers.com
Phone: 937-332-5165

Customer Service
8:00 AM – 8:00 PM EST
Phone: 800-424-1543
Fax: 800-541-6607

Note: Our domestic customer service centers are located within our regional warehouse facilities (with the exception of Troy, OH. The above “800” numbers are routed automatically per the state you call from, to the regional facility serving that state.

Credit Department
Fax: 937-332-5125

Freight Claims
Tina Duncan
tina.duncan@hobartbrothers.com
Phone: 937-332-5023
Fax: 937-332-5004

Logistics
Tina Duncan, Logistics Manager & Warehousing (Carrier issues)
tina.duncan@hobartbrothers.com
Phone: 937-332-5023
Fax: 937-332-5004

International Logistics
Leisa Quafisi – Phone: 937-332-5064
leisa.quafisi@hobartbrothers.com

Regional Warehouses and Customer Service Centers

*Facilities are joint Hobart/Miller Electric facilities. You may place orders for both Filler Metals and Welding Equipment through the Regional Customer Service staff.

Ohio (Filler Metals Only)
Phone: 800-424-1543
937-332-(+ Extension #)

Manager, Customer Service & Warehouse
Tim Wenrick 5354
tim.wenrick@hobartbrothers.com

Pam Niles, Customer Service 5003
pam.niles@hobartbrothers.com

Tammy Smith, Customer Service 5018
tammy.smith@hobartbrothers.com

Carol Hennessey, Cust Service 5015
carol.hennessey@hobartbrothers.com

Pam Hance, Customer Service 5025
pam.hance@hobartbrothers.com

Mackenzie Hunter, Cust Service 5019
mackenzie.hunter@hobartbrothers.com

Troy, OH Warehouse Location
1260 Brukner Drive
Troy, OH 45373
Phone: 937-335-5239
Fax: 937-335-5268

Oregon*

Mike Davis, Warehouse Mgr.
mike.davis@millerwelds.com

Mike Wright, Customer Service
mike.wright@millerwelds.com

16133 NE Cameron Blvd
Portland, OR 97230
Phone: 503-256-7344/800-424-1543
Fax: 800-637-2317

Texas*

Gary Carter, Warehouse Operation Mgr.
gary.carter@millerwelds.com

Nick Hastings, Warehouse Mgr.
nick.hastings@millerwelds.com

15000 Grand River Road, Suite 121
Fort Worth, TX 76155
Phone: 817-288-0170/800-424-1543
Fax: 817-288-0167/800-541-6607
Welding Engineering Applications
Phone: 800-532-2618
Fax: 937-332-5209

Applications Manager
Blaine Guy 5347
blaine.guy@hobartbrothers.com
Matt Underwood 5391
matt.underwood@hobartbrothers.com
Tre’ Heflin-King 5036
tre.heflin-king@hobartbrothers.com

Alvin Kirksey 5671
alvin.kirksey@hobartbrothers.com
Ty Lattimore 5672
ty.lattimore@hobartbrothers.com
Josh Allen 5366
josh.allen@hobartbrothers.com
Kim Francis 5437
kim.francis@hobartbrothers.com

Product Support
Phone: 937-332-(+ Extension #)

Product Mgr, SAW/Megafil Seamless Wire
Derick Railling 5133
derick.railling@hobartbrothers.com

Product Mgr, Throughput
Caleb Haven 5673
caleb.haven@hobartbrothers.com

Product Mgr, Commercial
Tim Hensley 5460	tim.hensley@hobartbrothers.com

Product Mgr, Aluminum
Carson Williams 3136
carson.williams@hobartbrothers.com

Product Specialist, Aluminum
Galen White
Phone: 847-917-1575
galen.white@hobartbrothers.com

Marketing
Phone: 937-332-(+ Extension #)

Advertising/Communications
Debbie Doench, Mgr. 5635
debbie.doench@hobartbrothers.com

Commercial Marketing Specialist
Matt Barr 5009
Matt.barr@hobartbrothers.com

Throughput Marketing Specialist
Robert Fox 5098
robert.fox@hobartBrothers.com

Price Administration
Phone: 937-332-(+ Extension #)

Domestic
Traci Corrigan 5028
Fax: 937-332-5730
traci.corrigan@hobartbrothers.com

International
Leisa Quafisi 5043
Fax: 937-332-5043
leisa.quafisi@hobartbrothers.com

Literature
Data Sheets
Internet: www.hobartbrothers.com
Or 1-800-422-8255

Safety Data Sheets or Certs
Internet: www.hobartbrothers.com or Contact Regional Customer Service Available in English, Spanish & French versions.

Returns & Warranty
Request processing through Regional Customer Service Centers

International Sales
Manager, Intl Trade Compliance, Exports and Imports
Leisa Quafisi 5043
Fax: 937-332-5064
leisa.quafisi@hobartbrothers.com
International Customer Service 5188
Carla Montoya 5044
Fax: 937-332-5797
carla.montoya@hobartbrothers.com

Asia/Pacific, Europe, Russia, Mexico, Africa, Middle East
Carla Montoya 5044
Fax: 937-332-5797
carla.montoya@hobartbrothers.com

Canada (888) 489-9353
Michelle Compton
michelle.compton@hobartbrothers.com

Latin America, USA Export Houses
Vickie Pierson
vickie.pierson@hobartbrothers.com

Canada
ITW Welding North America
2900 Argentia Road, Unit 2
Mississauga, Ontario, Canada
L5L 7X8

Hobart Customer Service
Toll Free: 1-888-489-9353
Michelle Compton, Customer Service
michelle.compton@hobartbrothers.com

Hobart Partners Extranet Website
https://partners.itwwelds.com

To gain access, enroll @ http://www.hobartbrothers.com. Select “Partner Login”. You will be re-routed to the Partners Extranet site login screen. Choose «Register Now» to the right of where it reads «Don't have a login?». Fill out the required form which includes your Hobart account #, Name, Postal Code, E-mail address and a chosen password. After obtaining access, Go to https://partners.itwwelds.com and sign-in with your e-mail address and password to enter the Partners Extranet site.