



Welding Products Domestic Services

Mailing Address:

Hobart Brothers Company

101 Trade Square East

Troy, OH 45373-2975

Phone: 937-332-4000

www.hobartbrothers.com

e-mail: hobart@hobartbrothers.com

Accounts

Jim Schwepe

james.schwepe@hobartbrothers.com

Phone: 937-332-5332

Customer Service

8:00 AM-8:00 PM EST

Phone: 800-424-1543

Fax: 800-541-6607

Note: Our domestic customer service Centers are located within our regional Warehouse facilities, (with the exception of Troy, OH). The above "800" numbers are routed automatically according to the state you call from, to the regional facility serving that state.

Telephone/Mail/Fax Services

Credit Department

Fax: 937-332-5894

Freight Claims

Tina Duncan-Michael

Phone: 937-332-5023

Fax: 937-332-5004

Logistics

Tina Duncan-Michael, Logistics

Specialist & Warehousing

tina.duncan@hobartbrothers.com

Phone: 937-332-5023

Fax: 937-332-5004

Regional Warehouses and Customer Service Centers

*Facilities are joint Hobart/Miller Electric facilities. You may place orders for both Filler Metals and Welding Equipment through the Regional Customer Service staff.

Ohio

(Filler Metals Only)

Phone: 800-424-1543

937-332-(+ Extensions #)

Bonnie Niswonger, Customer Service

Phone: Ext. 5009

bonnie.niswonger@hobartbrothers.com

Sharon Yantis, Customer Service

Phone: Ext. 5019

sharon.yantis@hobartbrothers.com

Tina Duncan-Michael, Customer

Service & All Carrier Issues

Phone: Ext. 5023

tina.duncan@hobartbrothers.com

Customer Service Location

400 Trade Square East

Troy, OH 45373

Phone: 937-332-5100/800-424-1543

Fax: 937-339-8864/800-541-6607

Troy, OH Warehouse Location

1260 Brukner Drive

Troy, OH 45373

Phone: 937-332-5100/800-424-1543

Fax: 937-339-8864/800-541-6607

California*

John Lott, Operations Manager

jlott@millervelds.com

Sue Steed, Customer Service

ssteed@millervelds.com

Gary Femal, Customer Service

gfemal@millervelds.com

**9570 Santa Anita Avenue
Rancho Cucamonga, CA 91730**

Phone: 800-521-7540/800-424-1543

Fax: 800-521-7440

Georgia*

Thomas Russell, Operations Manager

trusse@millervelds.com

Mike Martin, Customer Service

mmarti@millervelds.com

**2225 Cedars Road, Suite M
Lawrenceville, GA 30043**

Phone: 770-277-8452/800-424-1543

Fax: 800-637-2320

Texas*

Gary Carter, Operations Manager

gcarte@millervelds.com

Nick Hastings, Customer Service

nhasti@millervelds.com

Jason Carter, Customer Service

jcarte@millervelds.com

**15000 Grand River Road, Suite 121
Fort Worth, TX 76155**

Phone: 817-288-0170/800-424-1543

Fax: 817-288-0167/800-541-6607

Oregon*

Mike Davis, Operations Manager

mdavis@millervelds.com

Mike Wright, Customer Service

mwright@millervelds.com

**PDX Corp Center East
5223 NE 158th Avenue
Portland, OR 97230**

Phone: 503-256-7344/800-424-1543

Fax: 800-637-2317



Welding Engineering Applications

Phone: 800-532-2618
Fax: 937-332-5209

Ivan Mitchell 5673
ivan.mitchell@hobartbrothers.com

Kim Francis 5136
kim.francis@hobartbrothers.com

Manager Welding Engineering
Dean Phillips 5084
dean.phillips@hobartbrothers.com

Distribution Support Manager
Tim Hensley 5460
tim.hensley@hobartbrothers.com

Product Support

Phone: 937-332-(+Extension #)

Stick Electrodes & Solid Wire
Fax: 937-332-5889

Mild Steel Stick Electrodes
Mike Crawford 5125
mike.crawford@hobartbrothers.com

Loy Alloy, Stainless & Hard Surfacing Stick Electrodes

Mild Steel & Stainless Solid Wire
Bruce Morrett 5095
bruce.morrett@hobartbrothers.com

Tubular Wire
Fax: 937-332-5209

Keith Packard 5435
keith.packard@hobartbrothers.com

Tim Hensley 5460
tim.hensley@hobartbrothers.com

Marketing

Phone: 937-332-(+Extension #)

Advertising/Communications
Debbie Doench, Mgr. 5635
Fax: 937-332-5224
debbie.doench@hobartbrothers.com

Sales Administration

Phone: 937-332-(+Extension #)

Julie Bachman 5713
Fax: 937-332-5844
julie.bachman@hobartbrothers.com

Traci Corrigan 5028
Fax: 888-801-2719
traci.corrigan@hobartbrothers.com

Literature

Data Sheets
Internet: www.hobartbrothers.com
or 1-800-422-8255

MSDA Sheets or Certs
Internet: www.hobartbrothers.com
or Contact Regional Customer Service
Available in English, Spanish & French versions.

Returns & Warranty
Request processing through Regional Customer Service

Hobart Distributor Extranet Website

<https://www.itwwelds.com>

To gain access, enroll @

<http://www.hobartbrothers.com>
Select "Partner Login".
Click on "Enroll for Access".
Enter first time user name and password "enroll".
Enter Hobart Cust #.
Fill our Required Form and Submit.
Wait to receive e-mail confirmation with your new User ID and Password.
Go to www.itwwelds.com and sign in with new user ID and password.

International Sales

Manager
Leisa Quafisi 5043
Fax: 937-332-5062
leisa.quafisi@hobartbrothers.com

Asia/Pacific, Canada

Pam Niles 5232
Fax: 937-332-5797
pam.niles@hobartbrothers.com

Middle East, Latin America, Mexico, India, Africa, USA Export Houses, Europe

Paloma Marrs 5338
Fax: 937-332-5062
paloma.marrs@hobartbrothers.com